



## **Privacy Statement**

Just in Fitness Services appreciates the importance of protecting your personal information and recognises the trust placed in us when you supply your personal information to us.

Just in Fitness Services will control the collection, security, quality, use and disclosure of personal information in accordance with the Privacy Act 1988 (Cth) (Privacy Act).

This Privacy Policy explains in general terms how Just in Fitness Services protects the privacy of your personal information under the Australian Privacy Principles.

### Definition of personal information

The expression 'personal information' is defined in the Privacy Acts as information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identity is apparent, or can reasonably be ascertained, from the information or opinion.

### Collection and use of personal information

The kinds of personal information that we collect and hold about you depends on the transactions you undertake with us.

The kinds of information that we collect and hold may include:

- name
- contact details (i.e. contact address (es), contact number(s), email address)
- date of birth
- gender
- health information
- next of Kin
- other information relevant to the fitness program

### How Just in Fitness Services collects personal information

Just in Fitness will collect your personal information directly from you only.

### Collection from use of website

If you use our website, we may utilise 'cookies' and any other technologies, which enable us to monitor traffic patterns and to serve you more efficiently if you revisit our website / mobile app. A cookie or similar technology does not identify you personally but may identify your internet service provider, computer or mobile device. You can set your browser or mobile device to notify you when you receive a cookie or web beacon and this will provide you with an opportunity to either accept or reject it in each instance.

If we collect sensitive information about you, we will only do so with your consent, unless consent is not required by law. Sensitive information is defined in the Privacy Act and includes information about your membership in a professional association such as Fitness Australia, health information and race origin.



Purpose of collection, storage, use and disclosure of personal information

The purposes of collecting, storing, using and disclosing your personal information may be to:

- verify your identity
- provide the products and services you have requested
- administer and manage service offerings, including charging, billing and collecting debts
- maintain registration and membership records
- gain an understanding of your information and communication needs to provide you with a better service
- provide access to information about current and future services and benefits
- conduct research surveys and consultation to identify and analyse the ongoing needs of members and the industry
- handle complaints about members or registrants
- tell you about products and services that may be of interest to you